

Quick Contacts for Employee Benefits Health

Unicare

Website: www.unicare.com

Customer Service:

Performance HMO and Standard HMO 1.888.234.8855

PPO-HRA 1.800.333.3304

PPO-HRA Special Unit 1.800.844.2946

Pharmacy 1.888.218.4844

Wellpoint Mail Order Pharmacy Customer Service: 1.866.274.6826

Group #: 145426

Retirement

TIAA-CREF

Website: <http://www.tiaa-cref.org>

Customer Service: 1.800.842.2776

Monday-Friday, 8 a.m.-10 p.m. (ET)

Saturday, 9 a.m.-6 p.m. (ET)

Please note that busiest time is Monday from noon to 2 p.m. (ET).

Fidelity Investments Institutional Services Company Inc.

Website: <https://www.fidelity.com/>

Customer Service: 1.800.343.0860

Dental

CompBenefits

Website: www.compbenefits.com

Account Services: Enrollment Questions and Member Services: Claims Questions and DHMO

Providers 1.800.342.5209

Group #: 3370

Flexible Spending

ProcessWorks Inc.

Website: www.myprocessworks.com

Phone: 1.888.868.2492

Toll-free Claims Fax: 1.800.760.3727

Group: Roosevelt University

Voluntary Life Insurance

Unum Provident

Website: www.unumprovident.com

Customer Service: 1.800.421.0344

Group #: 130227

Life/Disability Insurance

Dearborn Life Insurance

Website: www.fdl-life.com

Customer Service: 1.800.348.4512

Group #: F007370

Access Credit Union

Access Credit Union

Website: www.access-cu.com

Customer Service: 708-343-0228

Vision

UnitedHealthcare Vision

Website: www.myuhcspecialtybenefits.com

Customer Service: 1.800.638.3120